



QUALITY POLICY STATEMENT

Evans Rivers and Coastal Limited is a provider of professional hydrological and environmental consultancy services.

We recognise that to meet the requirements of our clients, employees and other stakeholders, it is our responsibility and duty to provide and sustain a high quality of service.

The company is committed to continuous improvement of its quality performance and will continue to build on existing quality practices.

Policy Objectives and Commitments

1. To communicate this policy, procedures, actions and performance to our employees and external stakeholders.
2. To ensure that adequate training, financial and human resources are provided to employees to improve the quality of our service and project deliverables.
3. Commit to full legal compliance in all aspects of the company's activities; meeting *as a minimum*, all relevant legislation and approved codes of practice.
4. Encourage all stakeholder initiatives and embrace innovative ideas to pursue continuous improvement.
5. To focus on the needs and aspirations of our clients to enhance their satisfaction.
6. To influence the supply chain and third party operations by promoting quality assurance and expect similar high quality performance from all suppliers and contractors.
7. To assess, manage, monitor and review the needs and expectations of our clients and regularly review (at least yearly) and adapt, if necessary, quality procedures in order to continually optimise our service.

This policy is subject to regular review and has the full support of senior management. This policy is published on the website at www.evansriversandcoastal.co.uk. Copies of the policy can be made available to all stakeholders upon request by contacting enquiries@evansriversandcoastal.co.uk or 08453 942744.

Signed:

A handwritten signature in black ink, appearing to read 'Rupert Evans'.

Rupert Evans BSc (Hons) MSc CEnv C.WEM MCIWEM FGS AIEMA MIEnvSc
Director